

**MASSACHUSETTS DEPARTMENT OF CORRECTION**

**POLICY FOR THE PROHIBITION OF SEXUAL ASSAULT, DOMESTIC VIOLENCE,  
HARASSMENT AND STALKING**

**103 DOC 238**

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<b>MASSACHUSETTS DEPARTMENT OF CORRECTION</b>	<b>DIVISION: ADMINISTRATION</b>
<b>TITLE: POLICY FOR THE PROHIBITION OF SEXUAL ASSAULT, DOMESTIC VIOLENCE, HARASSMENT AND STALKING</b>	<b>NUMBER: 103 DOC 238</b>

PURPOSE: To establish Department of Correction ("Department") policy concerning the prohibition of sexual assault, domestic violence, harassment and stalking.

REFERENCES: M.G.L. Chapter 124, §§ 1, (c) and (q).  
M.G.L. Chapter 209A, Executive Order 491.  
M.G.L. Chapter 209 § 32  
M.G.L. Chapter 209C § 15  
M.G.L. Chapter 208 § 34B  
M.G.L. Chapter 208 § 18  
M.G.L. Chapter 258E  
M.G.L. Chapter 265

APPLICABILITY: Staff PUBLIC ACCESS: Yes

LOCATION: Department's Central Policy File  
Deputy Commissioners Policy File  
Department's Personnel Policy Manual  
Domestic Violence Office  
Each Institution's Policy File

RESPONSIBLE STAFF FOR IMPLEMENTATION AND MONITORING OF POLICY:

- Assistant Deputy Commissioner, Administration
- Deputy Commissioner of Administrative Services Division
- Superintendents and Division Heads
- Domestic Violence Coordinator

EFFECTIVE DATE: 10/30/2015

CANCELLATION: 103 DOC 238 cancels all previous Department policy statements, bulletins, directives, orders, notices, rules or regulations regarding the prohibition of sexual assault, domestic violence, harassment and stalking, which are inconsistent with this policy.

SEVERABILITY CLAUSE: If any part of 103 DOC 238 is, for any reason, held to be in excess of the

authority of the Commissioner, such decision shall not affect any other part of this policy.

**238.01**      **POLICY**

The Commonwealth has a zero-tolerance policy for sexual assault, domestic violence, harassment and stalking occurring within or outside the workplace. It is the Department's policy that all employees work in an environment free from all forms of sexual assault, domestic violence, harassment and stalking. These acts undermine the integrity of the work place and the personal safety of the individual.

**238.02**      **AUTHORITY**

Executive Order 491 establishes a zero tolerance policy for sexual assault, domestic violence, harassment and stalking and requires state agencies to issue written policies against these acts/behaviors and to provide copies of the policy to all employees. The Executive Order applies to all individuals employed on a full-time or part-time basis by the Office of the Governor or any state agency under the Executive Department.

**238.03**      **DEFINITION OF SEXUAL ASSAULT, DOMESTIC VIOLENCE, HARASSMENT AND STALKING**

1. M.G.L. Chapter 209A § 1 of the Massachusetts General Laws defines domestic violence as a form of abuse among family or household members, which includes those individuals who are or have been involved in a substantive dating relationship. Abuse is defined as "the occurrence of one or more of the following acts between family or household members":
  - a. Attempting to cause or causing physical harm; or
  - b. Placing another in fear of imminent serious physical harm; or
  - c. Causing another to engage involuntarily in sexual relations by force, threat of force, or duress.
2. Family or household members are persons who:

- a. Are or were married to one another,
- b. Are or were residing together in the same household;
- c. Are or were related by blood or marriage;
- d. Have a child in common regardless of whether they have ever married or lived together; or
- e. Are or have been in a substantive dating or engagement relationship.

M.G.L. Chapter 209A provides a victim protection from an abuser through the issuance of a restraining order. Such an order may order the abuser to refrain from abuse, to vacate the home, to comply with temporary custody and support orders, and/or to have no contact with the victim at all times. Although M.G.L. Chapter 209A orders are civil actions, violations of certain provisions constitute criminal offenses for which arrest is mandatory.

3. M.G.L. Chapter 209, §32 authorizes the appropriate Courts of the Commonwealth, upon complaint of a married person, who has been abandoned or is living apart for justifiable cause, to prohibit a spouse from imposing any restraint of personal liberty during such time that the Court, by its order, directs or until further order of the Court. Violations of such orders are criminal in nature.
4. M.G.L. Chapter 209C, §15 authorizes the appropriate Court in actions where a child is born out of wedlock, either on its own or by request of any party, to issue a temporary order or final judgment which includes a restraining or no contact order to protect a party or child. Violations of such orders are criminal in nature.
5. M.G.L. Chapter 208, §18 authorizes the appropriate Court, in actions for divorce, to issue an order to prohibit either party from imposing any restraint on the other party's personal liberty during the pendency of the

divorce. Upon request of either party, the Court may make such further order, as it deems necessary to protect either party or their children, to preserve the peace.

6. M.G.L. Chapter 258E authorizes any person suffering from harassment to file a petition in an appropriate court requesting that the court issue orders prohibiting defendants (adults or minors) from abusing or harassing plaintiff, contacting the plaintiff unless authorized by the court, remaining away from the plaintiff's household or workplace, and requiring defendants in certain circumstances to pay the plaintiff monetary compensation for the losses suffered as a direct result of the harassment.
7. M.G.L. Chapter 208, §34B in cases of divorce, nullity of marriage, and separate support authorizes the Court to order the husband or the wife to vacate the marital home should it believe that the health, safety or welfare of the complainant or any minor child(ren) living with the parties would be endangered or substantially impaired were the opposing party to continue to reside in the marital home. Violations of such orders are criminal in nature.
8. Whenever the Department is made aware that an action for abuse against a family or household member or a harassment prevention order is initiated against an employee, a disciplinary proceeding against the employee accused of abuse may be initiated at the discretion of the Commissioner or designee, provided that a Court with appropriate jurisdiction has issued an order as described in 103 DOC 238.03 (1)-(6), or any other order of protection issued by another jurisdiction (i.e., states other than the Commonwealth of Massachusetts, District of Columbia, territory or possession of the United States, and tribal courts.)
9. Sexual Assault is defined as any action causing another to engage in sexual relations by force, threat or duress in violation of Chapter 209A or

Chapter 265 of the General Laws, or any other applicable law of the Commonwealth.

10. Harassment is defined as "(i) three (3) or more acts of willful and malicious conduct aimed at a specific person committed with the intent to cause fear, intimidation, abuse or damage to property and that does in fact cause fear, intimidation, abuse or damage to property; or (ii) an act that:(A) by force, threat or duress causes another to involuntarily engage in sexual relations; or (B) constitutes a violation for section 13B, 13F, 13H, 22, 22A, 23, 24, 24B, 26C, 43 or 43A of chapter 265 or section 3 of chapter 272.
11. The Department's view of sexual assault, domestic violence or harassment reflects, but is not limited to, the following considerations:
  - a. A man as well as a woman may be the victim of sexual assault, domestic violence or harassment, and a woman as well as a man may be the abuser.
  - b. The victim does not have to be the opposite sex from the abuser.

**238.04**      **ROLES AND RESPONSIBILITIES**

1. The Human Resources Division (HRD) of the Executive Office for Administration and Finance shall:
  - a. Issue, update and advise agency personnel in how to implement the statewide Sexual Assault, Domestic Violence, Harassment and Stalking Policy.
  - b. Provide training to agencies on the Commonwealth's policy on sexual assault, domestic violence, harassment and stalking awareness.
  - c. Disseminate informational materials for all employees, managers and supervisors.

2. The Commissioner or designee shall:
  - a. Ensure that the Department establishes and implements a sexual assault, domestic violence, harassment and stalking policy based on the guidelines set forth by Executive Order #491 and the Commonwealth's Human Resources Division.
  - b. Ensure that each employee receives:
    - i. A copy of the Department's policy.
    - ii. Notification of any changes to the policy, as soon as administratively possible.
  - c. Foster a climate in which a victim can be comfortable disclosing abuse.
  - d. Strongly encourage employees to report behavior which occurs in the workplace, which they believe to be sexual assault, domestic violence or harassment.
  - e. Determine the nature of disciplinary action to be taken against employee abusers.
  - f. Assign an employee to function as the Domestic Violence Coordinator. The Coordinator shall oversee the Department's sexual assault, domestic violence, harassment and stalking program, including policy distribution, training, and provision of resource and referral information.

The Domestic Violence Coordinator may be reached after business hours by contacting the Department Duty Station at 508-422-3481 and ask that the Domestic Violence Coordinator be paged.

The Domestic Violence Coordinator may be reached twenty-four (24) hours a day/7 days a week by dialing 508-963-1853 or by contacting the Department Duty Station at

508-422-3481 and ask that the Domestic Violence Coordinator be paged.

- g. Provide or arrange for the provision of training to all agency supervisors and employees on sexual assault, domestic violence, harassment and stalking issues, assess additional agency training needs in this area on an ongoing basis, and work with HRD in meeting those needs.
- h. Maintain accurate and current records of reports of sexual assault, domestic violence, harassment and stalking, including active restraining orders when notified of them. Such records shall be kept confidential to the extent possible.
- i. When notified of a restraining order in effect, utilize all reasonable efforts to address the employee's concerns about safety and report any workplace violations of such order to the police.

3. Department employees shall:

- a. Ensure that they do not participate in any form of sexual assault, domestic violence or harassment, either within or outside the workplace.
- b. Cooperate in the investigation of alleged sexual assault, domestic violence or harassment by providing information they possess concerning such matters.
- c. Report behavior in the workplace, which they believe to be sexual assault, domestic violence or stalking to their supervisor, or the police when appropriate.
- d. Report promptly in writing to the Superintendent, Division Head, or his/her designee, upon becoming the named defendant or subject of an Abuse Prevention Order as defined under M.G.L. c. 209A, M.G.L. c. 209, §32, M.G.L. c. 209C, §15, M.G.L. c. 208,

§34B, or M.G.L. c. 208, §18 issued by a Family and Probate Court or any other order of protection issued by another jurisdiction (i.e. states other than the Commonwealth of Massachusetts, District of Columbia, territory or possession of the United States, and tribal courts). The Superintendent/Division Head shall forward all information and reports to the Department's Domestic Violence Coordinator pertaining to an employee's involvement as a defendant or subject of an Abuse Prevention Order.

- e. Report promptly in writing to the Superintendent, Division Head, or his/her designee upon becoming the named defendant in any criminal charges.
- f. Report promptly in writing to the Superintendent, Division Head, or his/her designee, upon becoming the named defendant or subject of a Harassment Prevention Order pursuant to M.G.L. c. 258E issued by a Court of the Commonwealth or any other order of protection issued by another jurisdiction (i.e. states other than the Commonwealth of Massachusetts, District of Columbia, territory or possession of the United States, and tribal courts). The Superintendent/Division Head shall forward all information and reports to the Department's Domestic Violence Coordinator pertaining to an employee's involvement as a defendant or subject of a Harassment Prevention Order.
- g. For those employees who are named defendants, written notification shall be made, by the employee, to the Superintendent, Division Head, or his/her designee of each and every change in restraining order, harassment prevention order or criminal charge status.

**238.05      STAFF TRAINING**

All Department employees shall receive pre-service training in Domestic Violence, Sexual Assault, Harassment and Stalking Awareness.

At a minimum, the pre-service training shall include a definition of sexual assault, domestic violence, and harassment and how it affects the workplace, pertinent laws, Department policies and procedures and available resources and services.

**238.06      PROTECTION TO SEXUAL ASSAULT, DOMESTIC VIOLENCE, HARASSMENT AND STALKING VICTIMS**

The Department recognizes that victims of sexual assault, domestic violence or harassment may suffer from physical, mental and emotional trauma. In an effort to afford victims of these acts the ability to protect themselves and their families, and to ensure the safety of all employees, the Department has established the following policies:

1. An employee who is a victim of these behaviors or whose children are victims (or as otherwise outlined by the applicable Collective Bargaining Agreement), provided the employee is not the abuser, shall be entitled to up to fifteen (15) days of paid leave per calendar year for the purposes of counseling, obtaining medical treatment, attending legal proceedings, or carrying out other necessary activities resulting from sexual assault, domestic violence or harassment. The Department's Domestic Violence Coordinator shall have the authority to approve/deny any requests for leave with pay based on the appropriateness of the request.
  - a. The (fifteen) 15 days of paid leave shall not be charged to sick, vacation or personal leave accrual.
2. An employee who is a victim of sexual assault, domestic violence or harassment or whose children are victims may be granted up to six (6) months of unpaid leave, where the employee requests such leave as a result of these acts. Leave accruals

and insurance benefits shall be handled in the same way as is done for any other type of leave without pay. Upon the employee's return from leave, the Department shall restore the employee to the same position or to an equivalent position, with equivalent employment benefits, pay, and other terms and conditions of employment, provided that the employee has not been displaced from his/her position in the interim due to a reduction in force.

3. The Department may request the following types of documentation in connection with a request for leave for purposes of sexual assault, domestic violence or harassment, recognizing that due to the emergency nature of the request, the employee may in some circumstances not be able to provide such documentation:
  - a. A judicial finding of these acts/behaviors, such as a restraining order, harassment prevention order or pending criminal charges;
  - b. Department of Children and Families M.G.L. c 119, § 51A records;
  - c. Court records;
  - d. Divorce proceedings;
  - e. Police reports; or
  - f. Signed affidavits from third parties having knowledge of the abuse.
4. To the extent possible, all documentation submitted shall be kept in a secure and confidential manner so as to respect the employee's right to privacy. All such documentation shall be placed in a separate centralized file maintained by the Domestic Violence Coordinator.
5. Employees who experience personal illness or injury, or must care for an ill or injured child as a result of sexual assault, domestic violence or harassment, shall continue to be covered under all existing sick leave and Family and Medical Leave Act and Family Friendly rules or provisions.

6. The Department shall strongly encourage employees who are victims to notify their Superintendent, Division Head or the Department's Domestic Violence Coordinator of the existence of a restraining order, harassment prevention order or any protection order issued as defined in 103 DOC 238.03 (1)- (6) or any other order of protection issued by another jurisdiction (i.e. states other than the Commonwealth of Massachusetts, District of Columbia, territory or possession of the United States and tribal courts), which is intended to assist in protecting the employee from the abuser. Upon such notification, the Department shall make all reasonable efforts to enforce the restraining order in the workplace. Such efforts may include:
  - a. Notifying security personnel of the identity of the person against whom the order is issued (defendant);
  - b. Providing security personnel with a photograph or other identifying information, such as motor vehicle information;
  - c. Screening the employee's phone calls after proper notification has been made to said employee;
  - d. Moving the employee's workstation away from an unsecured entrance.
7. If the Department becomes aware that an active restraining order or harassment prevention order protects an employee, the Department shall offer that employee a reassignment to a different geographical location. Where the victim has requested reassignment, the agency shall give the request top priority.
8. The Superintendent/Division Head or designee shall immediately notify the police if a violation of a restraining order or harassment prevention order occurs at the workplace.
9. Each Superintendent/Division Head or the Department's Domestic Violence Coordinator shall

provide the attached list of Sexual Assault, Domestic Violence, Harassment and Stalking Assistance Programs (Attachment A, B and D) to employees who are victims of these acts to assist them in finding available services.

**238.07**      **PROCEDURES FOR INVESTIGATING AND DISCIPLINING ABUSERS**

The Commonwealth and the Department have a zero tolerance policy for sexual assault, domestic violence, harassment and stalking. All instances of these acts are taken seriously. The following are guidelines for disciplining abusers:

1. Each Superintendent/Division Head or his/her designee shall immediately report any incident of sexual assault, domestic violence or harassment in the workplace, including violation of any abuse prevention order as defined in 103 DOC 238.03 (1) - (6) or any other order of protection issued by another jurisdiction (i.e. states other than the Commonwealth of Massachusetts, District of Columbia, territory or possession of the United States, and tribal courts) to the appropriate law enforcement authorities.
2. The Department shall follow existing provisions in the collective bargaining agreements when disciplining abusers.
3. All investigations of these acts within the workplace shall be conducted in a manner to protect the confidentiality of the victim, the alleged abuser and all witnesses. All parties involved in the proceedings shall be advised to maintain strict confidentiality.
4. Acts of sexual assault, domestic violence or harassment, regardless of where they occur, shall not be tolerated and may result in discipline, including, but not limited to:
  - a. An oral warning or reprimand;
  - b. A written warning or reprimand to be placed in a personnel file;

- c. Required completion of a certified batterer intervention program;
  - d. Suspension, demotion, or termination; or
  - e. Any combination of the above.
- 5. Incidents of sexual assault, domestic violence or harassment resulting in the conviction of a felony within the past five (5) years may be used as a factor in hiring determinations.
  - 6. As with all other such actions, disciplinary actions taken against abusers become part of their work history and shall be considered when selecting employees for promotion, new work assignments and other types of personnel actions.
  - 7. In order to facilitate an alleged abuser's compliance with a restraining or harassment prevention order, the Department may require him/her to accept reassignment to a different geographical location, function and/or shift.
  - 8. In the interim between a charge and the final disposition of a sexual assault, domestic violence or harassment offense, the Department may take action to address employees' safety concerns. Depending on the severity of the charge and the position of the alleged abuser, such actions may include the following, pending a judicial determination:
    - a. Placing the alleged abuser on leave with or without pay; or
    - b. Requiring alleged abusers in positions, which involve the public safety, care and/or custody of clients or prisoners, or law enforcement to accept a reassignment not involving direct contact with the public or clients.
  - 9. All alleged abusers shall be given referrals to certified batterer intervention programs, which are contained in the attached list (Attachment C).

**RESTRICTION OF WEAPONS USE**

1. Whenever an employee becomes the subject of a restraining order, harassment prevention order or any protection order issued as defined in 103 DOC 238.03 (1) - (6) or any other order of protection issued by another jurisdiction (i.e. states other than the Commonwealth of Massachusetts, District of Columbia, territory or possession of the United States, and tribal courts) he/she shall immediately be restricted from the use of Department issued firearms.
2. As long as the underlying order remains in effect, this restriction shall apply to the carrying, possessing, or discharging of a Department firearm or ammunition.
3. Said restriction shall prohibit assignment to any post or assignment that requires weapons use and participation on any special operations unit which may involve weaponry, including, but not limited to the Tactical Response Team (TRT), Special Response Team (SRT), High Risk Transportation Team (HRT), and K-9.
4. Said restriction shall also prohibit participation in weapons re-qualification during the period the order is in effect.
5. Regardless of any modification to an order, as authorized by the Court, which allows an employee to utilize a weapon during the course of his/her duties, the above outlined weapons restriction shall remain in effect.
6. If an employee has authorization to store a Department firearm(s) at the employee's place of residence, the authorization shall therefore be suspended immediately and the employee's weapon(s) shall be turned into his/her respective armorer (refer to 103 DOC 508).

Attachment A

**Domestic Violence & Sexual Assault Service Providers  
in Massachusetts**

*Programs provide assistance to victims of domestic violence, sexual assault or stalking regardless of gender pursuant to their internal policy. Please call for available services.*

**WESTERN MASSACHUSETTS**

<b>Elizabeth Freeman Center</b> www.elizabethfreemancenter.org	Pittsfield	866-401-2425
<b>Everywoman's Center</b> www.umass.edu/ewc	Amherst	413-545-0800
New England Learning Center for Women in Transition (NELCWIT) www.womenshelters.org/det/new-england-learning-center-for-women-in-transition-inc	Greenfield	413-772-0806
<b>Safe Passage</b> www.safepass.org	Northampton	888-345-5282
<b>Womanshelter/Compañeras</b> www.womanshelter.org	Holyoke	877-536-1628
<b>YWCA of Western Massachusetts</b> www.yvworks.org	Springfield	800-796-8711

**CENTRAL MASSACHUSETTS**

<b>Daybreak Resources of the YWCA Central Mass</b> www.ywcentralmass.org	Worcester	508-755-9030
<b>New Hope, Inc.</b> www.new-hope.org	South County/Webster	800-323-4673
<b>Pathways for Change</b> <i>Formerly: Rape Crisis Center of Central MA</i> www.centralmasspfc.com	Worcester	800-870-5905
<b>Spanish American Center</b> www.spanishamericancenter.org	Leominster	978-534-3745
<b>Voices Against Violence</b> www.smoc.org/voices-against-violence.php	Framingham	800-593-1125
<b>Wayside Valley Rape Crisis Program</b> www.waysideyouth.org/trauma-intervention	Milford	800-511-5070
<b>YWCA/Battered Women's Resources</b> www.ywcentralmass.org/domestic-violence/dvs-bwr	Leominster	978-537-8601

**NORTHEAST MASSACHUSETTS**

<b>Alternative House</b> www.alternative-house.org	Lowell	888-291-6228
<b>HAWC - Healing Abuse Working for Change</b> www.hawcdv.org	Salem	978-744-6841
<b>North Shore Rape Crisis Center</b> www.ywcansrcc.org	Lynn	800-922-8772
<b>Center for Hope and Healing</b> (Rape Crisis Services of Greater Lowell) www.centerforhopehealing.org	Lowell	800-542-5212
<b>Supportive Care, Inc.</b> www.supportivecaredv.org	Lawrence	978-686-1300
<b>Jeanne Geiger Crisis Center</b> www.jeannegeigercrisiscenter.org	Newburyport/Amesbury	978-388-1888

<b>YWCA of Haverhill / Women's Resource Center</b> www.ywcahaverhill.org	Lawrence	978-685-2480
<b>YWCA of Greater Lawrence</b> www.ywcalawrence.org	Lawrence	877-509-9922

**SOUTHEAST MASSACHUSETTS**

<b>A New Day/Penelope's Place</b> <a href="http://www.healthimperatives.org/anewday/new-day">www.healthimperatives.org/anewday/new-day</a> www.healthimperatives.org/penelope/home	Brockton/Quincy	508-588-8255
<b>A Safe Place</b> www.asafeplacenantucket.org	Nantucket	508-228-2111
<b>Family &amp; Community Resources</b> www.fcr-ma.org	Brockton	800-281-6498
<b>Cape Cod Center for Women</b> www.capecodshelter.org	Falmouth	800-745-0003
<b>CONNECT to End Violence</b> www.mvcommunityservices.com	Vineyard Haven	508-696-7233
<b>Independence House</b> www.indhouse.net	Hyannis	800-439-6507
<b>New Hope</b> www.new-hope.org	Attleboro/Taunton	800-323-4673
<b>South Shore Women's Resource Center</b> www.thesswrc.org	Plymouth	508-746-2664
<b>SSTAR Women's Center</b> www.sstar.org	Fall River	508-675-0087
<b>The Women's Center</b> www.thewomenscentersc.com	New Bedford/Fall River	888-839-6636

**GREATER BOSTON**

<b>Asian Task Force Against Domestic Violence</b> www.atask.org/site	Boston	617-338-2355
<b>Boston Area Rape Crisis Center (BARCC)</b> www.barcc.org	Cambridge	800-841-8371
<b>Casa Myrna Vezquez, Inc.</b> www.casamyrna.org	Boston	877-785-2020
<b>Centers for Violence Prevention and Recovery at Beth Israel Deaconess Medical Center</b> www.bidmc.org/violenceprevention	Boston	617-667-8141
<b>Crittenton Women's Union</b> www.liveworkthrive.org	Boston	617-661-7203
<b>DOVE Inc.</b> www.dovema.org	Quincy	888-314-3683
<b>FINEX House</b> www.finexhouse.org	Jamaica Plain/Boston	617-288-1054
<b>HarborCOV</b> www.harborcov.org	Chelsea	617-884-9909
<b>Passageway @ Brigham &amp; Women's Hospital</b> www.brighamandwomens.org	Boston	617-732-8753
<b>Portal to Hope</b> www.portaltohope.org/new	Salisbury	781-306-6678
<b>REACH Beyond Domestic Violence</b> www.reachma.org	Waltham	800-899-4000
<b>Renewal House</b> www.uuum.org	Roxbury/Boston	617-566-6881
<b>RESPOND Inc.</b> www.respondinc.org	Somerville	617-623-5900

<b>The Elizabeth Stone House</b> www.elizabethstone.org	Jamaica Plain/Boston	617-427-9801
<b>The Second Step</b> www.thesecondstep.org	Newton	617-965-3999
<b>Transition House</b> www.transitionhouse.org	Cambridge	617-661-7203

<b>STATEWIDE PROGRAMS</b>
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<b>SafeLink</b>	Domestic Violence Hotline	877-785-2020
<b>The Network/La Red</b> Ending abuse in lesbian, bisexual Women, and Transgender communities		617-742-4911
<b>Gay Mens' Domestic Violence Project</b>		800-832-1901
<b>Asian Task Force Against Domestic Violence</b>		617-338-2355
<b>Llamanos y hablemos</b> Spanish Sexual Assault Helpline		800-223-5001

<b>NON-EMERGENCY SERVICE PROVIDERS</b>
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<b>AWAKE Program (Children's Hospital)</b> Boston Medical Center	Boston	617-355-6369
<b>Domestic Violence Program</b>	Boston	617-414-7734
<b>Community Advocacy Program</b>	Boston	617-373-5779
<b>Domestic Violence Services Network</b>	Concord	888-399-6111
<b>HAVEN at MGH</b>	Boston	617-724-0054
<b>International Institute of Boston</b>	Boston	617-695-9990
<b>Journey to Safety</b>	Waltham	781-647-5327
<b>MA Alliance of Portuguese Speakers</b> Project "We Can Talk About It"	Cambridge	617-864-7600
<b>Children's Charter</b>	Waltham	781-894-4307
<b>RHSP Scattered Sites</b>	Lowell	978-459-0551
<b>SAHELI: Friendship for</b> South Asian Women	Statewide	866-472-4354
<b>The Domestic Violence/Sexual Assault</b> Program of Newton Wellesley Hospital	Newton	617-243-6521

Attachment B

**Massachusetts Rape Crisis Programs**

All Rape Crisis Center **Hotlines** are available **24/7**, every day of the year.  
Programs may have more than one location, please call for the location  
nearest you.

*Programs provide assistance to victims of domestic violence, sexual assault  
or stalking regardless of gender pursuant to their internal policy. Please  
call for available services*

**WESTERN MASSACHUSETTS**

<b>Elizabeth Freeman Center</b> Sexual Assault Prevention & Survivor Program	Pittsfield	Hotline	866-401-2425
<b>New England Learning Center for Women in Transition (NELCWIT)</b>	Greenfield	Hotline	413-772-0806
<b>Everywoman's Center University of Massachusetts - Amherst</b>	Amherst	Hotline	413-545-0800
<b>YWCA of Western Massachusetts</b> Sexual Assault Prevention & Survivor Program	Springfield	Hotline	800-796-8711
<b>Statewide Spanish Rape Crisis Hotline</b>	(Llámanos)		800-223-5001

**CENTRAL MASSACHUSETTS**

<b>Pathways for Change</b> <i>Formerly: Rape Crisis Center of Central Massachusetts</i> Worcester	Worcester	Hotline	800-870-5905
<b>Wayside Trauma Intervention Services Valley Rape Crisis Program</b>	Milford	Hotline	800-511-5070
<b>Voices Against Violence</b>		Hotline	800-593-1125
<b>South Middlesex Opportunity Council</b>	Framingham	Hotline	508-626-8686

**NORTHEAST MASSACHUSETTS**

<b>North Shore Rape Crisis Center Northeast Behavioral Health</b>	Lynn	Hotline	800-922-8772
<b>Center for Hope and Healing Rape Crisis Services of Greater Lowell</b>	Lowell	Hotline	800-542-5212
<b>YWCA of Greater Lawrence</b> Sexual Assault Prevention & Survivor Program	Lawrence	Hotline	877-509-9922

**SOUTHEAST MASSACHUSETTS**

<b>A Safe Place</b> Sexual Assault Prevention & Survivor Program	Nantucket	Hotline	508-228-2111
<b>The Women's Center</b> <b>New Bedford Women's Center</b>	New Bedford	Hotline	888-839-6636
<b>A New Day</b> <b>Health Imperatives</b>	Brockton	Hotline	508-588-8255
<b>Independence House</b> <b>Cape Cod Rape Crisis Center</b>	Hyannis	Hotline	800-439-6507
<b>CONNECT to end violence</b> <b>Martha's Vineyard Community Services</b>	Vineyard Haven	Hotline	508-696-7233
<b>New Hope</b>	Attleboro	Hotline	800-323-4673

**BOSTON & 128 AREA**

<b>Boston Area Rape Crisis Center (BARCC)</b>	Cambridge	Hotline	800-841-8371
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The Rape Crisis Centers listed above offer **free**, confidential services for adolescent and adult survivors - and for people who care about survivors of all ages. Trained rape crisis counselors at local programs:

- Provide 24/7 hotline counseling, information, and referrals
- Will meet a sexual assault survivor 24/7 at a hospital or a police station
- Will go with a sexual assault survivor to court
- Provide individual counseling (some also offer support group counseling)
- Provide prevention education; professional training; outreach

**Statewide Spanish Hotline**

<b>Llámanos: Statewide Spanish Rape Crisis</b> Operated by the YWCA of Western Massachusetts	Hotline	800-223-5001
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**Coalition** (Note: not a service provider\*)

<b>Jane Doe Inc: Massachusetts Coalition Against Sexual Assault and Domestic Violence</b>	<b>*no hotline services</b>
Jane Doe Inc. Boston Office	617-248-0922

Attachment C

**Massachusetts Certified Batterer Intervention Programs**

Represents those agencies certified in Batterer Intervention by the Mass. DPH, for more information you may contact DPH at 617-624-5497. Programs may have more than one location, please call for the location nearest you.

*Programs provide assistance to those with controlling and/or abusive behavior regardless of gender pursuant to their internal policy. Please call for available services.*

WESTERN MASSACHUSETTS		
Gandara Domestic Violence Program	Springfield	866-401-2425
Moving Forward Program Service Net, Inc.	Northampton	413-587-9050
CENTRAL MASSACHUSETTS		
New Hope, Inc.	Worcester	877-222-0083
Spectrum Health Systems, Inc. P.A.V.E.	Fitchburg	978-343-2433
NORTHEAST MASSACHUSETTS		
Eliot Community Human Services	Lynn	781-581-4452
	Malden	781-306-4860
Holy Family Hospital	Methuen	978-989-9042
SOUTHEAST MASSACHUSETTS		
Brockton Family and Community Resources	Brockton	508-583-6498
	Hyannis	508-778-0927
High Point Treatment Center	New Bedford	508-994-0885
Stop Taking Others' Power (STOP)		
New Hope, Inc.	Attleboro	508-226-8286
RESPECT		
Stanley Street Treatment and Resources (S.S.T.A.R.)	Fall River	508-324-3597
GREATER BOSTON		
Bay Cove Human Services	Chelsea	607-884-6829
Bay State Community Services	Quincy	617-471-8400
Billings Human Services	Norwood	781-762-0060
Common Purpose	Jamaica Plain	617-522-6500
EEMERGE	Cambridge	617-547-9879
Mass Alliance of Portugese speakers (MAPS)	Cambridge	617-864-7600
Roxbury Comprehensive Community Health Center	Roxbury	617-541-3790

Updated 1/9/2014

Attachment D

**Other Resources**

*Programs provide assistance to victims of domestic violence, sexual assault, or stalking regardless of gender pursuant to their internal policy. Please call for available services.*

<b>OTHER RESOURCES</b>
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<b>Disabled Persons Protection Commission (DPPC)</b>	Quincy	800-426-9009
<b>Elder Abuse Hotline</b>	Statewide	800-922-2275
<b>Elder Abuse Hotline</b>	Statewide	888-243-5337
		617-727-4764TTY
<b>Mass. Society for the Prevention of Cruelty to Animals</b>		
	Boston	800-628-5808
<b>Mass. Society for the Prevention of Cruelty to Children</b>		
	Boston	617-587-1500
	Worcester	508-767-3032
<b>The Network/La Red</b>	Statewide	617-742-4911
<b>National Domestic Violence Hotline</b>	Nationwide	800-799-7233 (SAFE)
		800-787-224TTY
<b>National Sexual Assault Hotline</b>	Nationwide	800-656-4673 (HOPE)
<b>Stalking Resource Center</b>	Nationwide	800-394-2255

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